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9

10 IN THE UNITED STATES DISTRICT COURT
11 FOR THE CENTRAL DISTRICT OF CALIFORNIA
12 SOUTHERN DIVISION

13 AFROUZ NIKMANESH, ELVIS
ATENCIO, ANNA NGUYEN, AND
14 EFFIE SPENTZOS on behalf of
themselves, the general public, and all
15 others similarly situated,

16 Plaintiffs,

17 v.

18 WAL-MART STORES, INC., a
Delaware corporation, and WAL-MART
19 ASSOCIATES, INC., a Delaware
corporation, and DOES 1 through 10,
20 inclusive,

21 Defendants.

Civil Action No.

8:15-cv-00202-AG-JCG

Hon. Andrew J. Guilford

**OPPOSITION OF DEFENDANT
WAL-MART STORES, INC. AND
WAL-MART ASSOCIATES, INC.
TO PLAINTIFFS' MOTION FOR
CONDITIONAL CERTIFICATION
UNDER FLSA**

Date: August 17, 2015

Time: 10:00 a.m.

Courtroom: 10D

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1 **I. INTRODUCTION**

2 Plaintiffs Afrouz Nikmanesh, Elvis Atencio, Anna Nguyen, and Effie
3 Spentzos (“Plaintiffs”)—who are current or former **California** Wal-Mart
4 pharmacists—have not met **their burden** under the Fair Labor Standards Act
5 (“FLSA”) to conditionally certify a **nationwide** class of non-exempt (i.e., hourly)
6 pharmacists who took the American Pharmacists Association (“APhA”)
7 immunization certification course (the “APhA Course”) offered by Wal-Mart.

8 First, Plaintiffs improperly frame the class-wide issue as Wal-Mart’s alleged
9 “failure” to pay any wages for time taking the self-study and test portions of the
10 APhA Course. This is insufficient. As Plaintiffs acknowledge, conditional
11 certification requires a “factual showing sufficient to demonstrate that [Plaintiffs
12 and the potential class members] together were victims of a **common policy or plan**
13 **that violated the law.**” Thus, the real issues are: (1) whether such hours involved
14 uniformly compensable work time, and (2) whether Wal-Mart’s purported “failure”
15 uniformly resulted in a violation of the FLSA (e.g., because a proposed class
16 member was not paid overtime or minimum wage **for the specific week in which**
17 **he or she took the course**). Plaintiffs have failed to demonstrate they are similarly
18 situated to proposed class members as to either question.

19 Second, Plaintiffs proffer no (let alone class-wide) evidence that the APhA
20 Course was mandatory. Although the allegations in their Second Amended
21 Complaint (“SAC”) are vague and inconsistent, the Court permitted Plaintiffs to
22 proceed past the pleading stage because they alleged that putative class members
23 were uniformly threatened with reduced hours or transfer if they did not take the
24 APhA Course. Now, Plaintiffs do not proffer any evidence of such a predicate
25 uniform practice, and, remarkably, three of the four named Plaintiffs and several
26 declarants outright admit that no such statement was ever made to them.

27 Third, Plaintiffs proffer no class-wide evidence—written or otherwise—that
28 putative class members were similarly situated regarding any uniform policy at all

1 (let alone one making the APhA Course mandatory). Plaintiffs admitted in
2 deposition that they have no idea who developed the APhA Course, how it came to
3 be, when or how it was rolled out, what Wal-Mart's intent was in making the
4 course available, or how the varying communications from one level of
5 management to the next took place. Their "evidence" is remarkably limited to a
6 handful of stray and varying remarks supposedly made by individual market
7 directors who supervised at most only six of Wal-Mart's 30 California markets
8 (which constitute a small subset of the 400 nationwide markets). Plaintiffs worked
9 exclusively in California, and they offer almost no evidence (let alone admissible
10 evidence) of communications in the other 24 California markets or roughly 370
11 markets outside of California that the APhA Course was uniformly mandatory.

12 Thus, Plaintiffs are left with mere speculation that there was some top-level
13 conspiracy by which the APhA Course was not only made available to pharmacists
14 but also uniformly required. Plaintiffs offer no explanation as to how or why this
15 purported conspiracy was supposedly uniformly implemented through individual
16 communications between Wal-Mart's roughly 9 Divisional Directors, 45 Regional
17 Directors, 400 Market Directors, several thousand Pharmacy Managers, and 18,000
18 individual pharmacists across the nation. Though not its burden, Wal-Mart has
19 produced declarations from multiple levels of management covering large swaths of
20 the nation unaddressed by Plaintiffs, that they understood the APhA Course was
21 voluntary. Wal-Mart has also offered declarations from the four individual
22 supervisors identified by Plaintiffs, who deny that they ever told Plaintiffs (or
23 anyone else) that the APhA Course was mandatory.

24 Fourth, even if the APhA Course were mandatory, and even if the self-study
25 portion were uniformly compensable, Wal-Mart's non-payment would have been
26 unlawful under the FLSA only if it resulted in (i) more than 40 hours worked in a
27 given week (thus non-payment of overtime), or (ii) payment of less than minimum
28

1 wage averaged over that workweek. Plaintiffs have submitted *no evidence* that
2 they are similarly situated with regard to these issues.

3 Distilled to its essence, Plaintiffs ask for nationwide certification based on
4 nothing more than their own, individualized, subjective, disputed, and isolated
5 experiences in a tiny handful of California markets, with Plaintiffs, joined by five
6 declarants, speculating that hundreds of Pharmacy Managers, Market Directors, and
7 Regional Directors outside their markets applied uniform and undue “pressure” on
8 pharmacists to take the APhA Course. This approach has been squarely rejected by
9 numerous wage and hour decisions (and is at odds with the *Wal-Mart v. Dukes*
10 Supreme Court decision), and fails to show that the putative class members were
11 similarly situated with respect to a *single decision, policy, or plan*.

12 **II. STATEMENT OF FACTS**

13 **A. Procedural Background**

14 This action was originally filed in December 2014. Plaintiffs have
15 propounded no formal discovery or taken any depositions (instead relying on
16 documents they took from the workplace). (Yslas Decl. ¶ 2.)

17 Plaintiffs’ SAC alleges two claims under the FSLA: failure to pay overtime
18 and failure to pay minimum wage. (*See generally* SAC.) In denying Wal-Mart’s
19 motion to dismiss those claims (and others) and to strike Plaintiffs’ class
20 allegations, the Court found that Plaintiffs sufficiently alleged that the APhA
21 Course was involuntary under 29 C.F.R. § 785.28 given their allegations that class
22 members “faced the *threat of reduced hours or even a transfer* to another
23 pharmacy.” (*See* Order dated June 8, 2015 (Dkt. # 42), p. 4 (citing 29 CFR §
24 785.28); *see also* SAC ¶ 26.i.) The Court also emphasized that, “in the context of a
25 motion to certify, *it is the plaintiff who bears the burden* to establish that the class
26 is certifiable” and thus “[t]he arguments raised by Wal-Mart are better raised at the
27 class certification stage.” (Order at p. 6-7 (emphasis added).)
28

1 **B. Wal-Mart's Pharmacists**

2 Wal-Mart's Health and Wellness division ("H&W") oversees its roughly
3 4,000 pharmacies scattered across all 50 states plus Washington, D.C. and Puerto
4 Rico. (Rodriguez Decl. ¶ 3.) Each pharmacy has its own Pharmacy Manager, who
5 manages the day-to-day operations. (*Id.*) Each Pharmacy Manager reports to a
6 Market Director, each of whom oversees approximately 10-12 pharmacies. (*Id.*)

7 Although the reporting structures, geographic regions, and numbers of
8 directors have changed over time, there have been approximately 400 Market
9 Directors (with approximately 30 of those in California) at any given time during
10 the relevant period. (*Id.* ¶ 4.) Each of those Market Directors reports to a Regional
11 Director, of which there have approximately 45. (*Id.*) In turn, each Regional
12 Director reports to a Divisional Director, of which there have been between six and
13 ten. (*Id.*) Finally, the Divisional Directors all report to the Senior Vice President of
14 H&W Operations and the President of H&W. (*Id.*) Crucially, within this structure,
15 the authority of each manager and director (other than the Senior Vice President
16 and President) is geographically limited to the sector he or she supervises. (*Id.*)

17 Since 2013, Wal-Mart has employed approximately 18,000 pharmacists. (*Id.*
18 ¶ 5.) Of those pharmacists, only about 6,700 have been non-exempt (i.e., hourly)
19 employees. (*Id.*) Thus, the great majority of pharmacists were exempt and are not
20 a part of this lawsuit, whether they took the APhA Course or not. Many of Wal-
21 Mart's non-exempt pharmacists (about 1,000) are employed in California, which
22 does not recognize an overtime exemption for pharmacists. (Rodriguez Decl. ¶ 6.)
23 Outside of California, part-time pharmacists are typically non-exempt, while full-
24 time pharmacists are generally able to choose whether they want to be employed on
25 an hourly (non-exempt) or salaried (exempt) basis, subject to management
26 approval. (*Id.* ¶¶ 6-7.) Pharmacists elect the non-exempt designation for a variety
27 of reasons, often because they have unique circumstances—a travel-heavy
28 schedule, for example, or because they are "floaters," who work in multiple

1 different stores. (*Id.* ¶ 7.) Many such pharmacists work as little as one day a month
 2 or only a few hours per week. (*Id.*; *see also* Sasse Decl. ¶¶ 6-7.) Non-exempt
 3 pharmacists are typically paid well in excess of \$30/hour. (Rodriguez Decl. ¶ 5.)

4 **C. The APhA Course**

5 Before 2013, Wal-Mart pharmacies partnered with third-party providers and
 6 nurse practitioners to offer flu shots and other immunizations to their customers.
 7 (Piotrowski Decl. ¶ 6.) In 2013, based in part on trends and customer and
 8 pharmacist feedback, Wal-Mart decided to implement a program by which
 9 pharmacists could (but were not required to) voluntarily take the APhA Course and
 10 offer immunizations. (Piotrowski Decl. ¶ 7.)

11 To support the program – and although not legally required to do so -- Wal-
 12 Mart offered to pay for the cost of the APhA Course and for pharmacists' time
 13 during the eight hour live portion of the course. (*Id.* ¶¶ 8, 10.) Wal-Mart did not
 14 pay for the time spent by employees on the self-study portion of the course because,
 15 among other things, (i) the course was voluntary; (ii) pharmacists perform no work
 16 during the self-study portion;¹ and (iii) the self-study portion is no different than
 17 continuing-education courses required to comply with state licensing. (*Id.* ¶¶ 7, 9.)

18 As Plaintiffs admit, the self-study portion of the APhA Course benefited
 19 pharmacists by, among other things, providing continuing-education credits
 20 required to maintain their state licenses. (*See, e.g.*, Nikmanesh Dep. 113:22-
 21 116:11; A. Nguyen Dep. 78:15-80:15). Pharmacists are and have always been able
 22 to take non-Wal-Mart-sponsored APhA immunization courses offered by third
 23 parties. (Piotrowski Decl. ¶ 13.) The Wal-Mart APhA Course tracks those APhA-
 24 sponsored courses, many of which are offered at pharmacy schools. (*See id.* ¶ 15.)

25
26
27
28 ¹ It is also not directly related to the pharmacist job, as explained below.

1 **D. Rollout Of The APhA Course**

2 To be clear, the APhA Course has been voluntary. (Rodriguez Decl. ¶ 9;
3 Piotrowski Decl. ¶¶ 6-7, 22, 27; Moore Decl. ¶¶ 5, 10, 12; Sasse Decl. ¶¶ 9, 11, 13-
4 15; Patel Decl. ¶ 6, 8, 10-12; Lewis Decl. ¶¶ 5, 7, 10-11; Almeida Decl. ¶¶ 4, 6, 8-
5 10; Jamison Decl. ¶¶ 6-10; Andrews Decl. ¶¶ 5, 8-11; Kader Decl. ¶¶ 4-7; Desai
6 Decl. ¶¶ 4-7; Bhatt Decl. ¶¶ 6, 9-13; Dabney Decl. ¶¶ 4, 6-14; Fischer Decl. ¶¶ 4-
7 10; Smith Decl. ¶¶ 4-8; Le Decl. ¶¶ 6-10.) Only if a pharmacist chooses to become
8 an immunizer is he/she required to take a course (either through Wal-Mart or
9 another APhA course). (Piotrowski Decl. ¶¶ 11-13.)

10 To implement the program, the APhA Course was discussed with the H&W
11 Divisional Directors around early 2013, before it was piloted in Arizona, Colorado,
12 and Texas. (*Id.* ¶ 24.) The Divisional Directors received no mandate to require
13 Regional Directors, Market Directors, or pharmacists to take the course. (*Id.* ¶ 23.)

14 Instead, after learning about the program, starting in around mid-2013 each
15 Divisional Director conveyed the availability of the APhA Course to his or her
16 Regional Directors in whatever way he or she saw fit. (*Id.* ¶ 24; *see also* Sasse
17 Decl. ¶ 12; Patel Decl. ¶ 9.) Those communications were made in varying,
18 unscripted ways. (*See, e.g.*, Sasse Decl. ¶ 12; Patel Decl. ¶ 9; Lewis Decl. ¶ 9;
19 Almeida Decl. ¶ 7.) In turn, the Divisional Directors left it to their 45 Regional
20 Directors to convey the availability of the APhA Course to the roughly 400 Market
21 Directors, and expected those 400 Market Directors to explain the APhA Course to
22 the roughly 18,000 pharmacists. (*See, e.g.*, Sasse Decl. ¶ 12; Patel Decl. ¶ 9.)

23 As a result, and with no uniform policy mandating taking of the APhA
24 Course, there are as many ways that Wal-Mart's pharmacists could have learned
25 about the APhA Course as there are pharmacists, with each communication
26 conveying potentially different messages with different focuses and tones. Many
27 Wal-Mart pharmacists have chosen not to become immunization certified, and have
28

suffered no adverse consequences or changes to their employment conditions. (*See, e.g.,* Sasse Decl. ¶ 13; Patel ¶ 10; Lewis Decl. ¶ 7; Almeida Decl. ¶ 8; Jamison ¶ 8.)

E. Plaintiffs' "Evidence" And Deposition Testimony

1. Plaintiffs Offer No Evidence Of A Uniform Policy

In support of their motion, Plaintiffs offer no evidence of any uniform plan or policy that violated the law. (*See generally* Pls.' Mot.) Crucially, Plaintiffs proffer no evidence of a uniform policy that threatened pharmacists with transfer or reduced hours if they had failed to take the APhA Course. (*Compare id.; with* Order, p. 4.) Quite the opposite, apart from the vague threat purportedly received by plaintiff Atencio, Plaintiffs and several declarants admit that they were *not* threatened with reduced hours or transfer. (*See e.g.,* Nikmanesh Dep. 121:10-121:17; A. Nguyen Dep. 88:15-88:25; Spentzos Dep. 81:12-81:25; Denham Dep. 59:8-59:25; 92:7-92:12; B. Nguyen Dep. 52:1-52:8; 53:1-53:5; Trinh Dep. 97:14-97:22.). Plaintiffs have, at most, offered what they were told by their direct supervisors, and their deposition testimony on this issue varied widely:

- Nikmanesh testified that she was "signed up" for the APhA Course but that she did not know who had signed her up. She also testified that no Divisional Director had ever told her that the APhA Course was mandatory; and that no Regional Director ever told her that the APhA Course was mandatory. (Nikmanesh Dep. 48:7-48:9, 54:3-54:10, 145:10-149:8.)
- Nguyen testified that ***nobody*** ever told her that that taking the APhA Course was mandatory. Instead, Nguyen testified that she "indirectly" formed the belief that it was mandatory based on conference calls during which her Market Director, Stephanie Fischer, purportedly set a goal of one immunizing pharmacist per store and told pharmacists that immunizations would increase their bottom line. (A. Nguyen Dep. 93:15-97:10.)
- Atencio testified that, prior to taking the APhA Course, his Market Director Khoi Lee (and only Lee) told him that "priority" would be given to pharmacists who were immunization certified. (Atencio Dep. 50:7-51:20 (referring to Atencio Decl. ¶ 12).) Atencio also admitted that Lee had limited authority and that he is unaware of any communications about the APhA Course being made on a nationwide basis. (*Id.* at 96:22-98:5.)

- Spentzos testified that her supervisor, Jeremy Smith, was the only person who made any direct comments to her suggesting that the APhA Course was mandatory. (Spentzos Dep. 83:21-83:25.) She also testified that Mr. Smith's authority was limited to the handful of stores he supervised (*id.* at 35:15-37:12) and that no one ever told her, and she is unaware of anyone else being told, that hours would be reduced or pharmacists would be transferred if they chose not to take the APhA Course (*id.* at 82:1-82:11.)

As summarized in the Yslas Declaration, Ex. A-B, Plaintiffs made critical admissions and their perceptions varied – including whether a written policy existed (some focusing on PAID Toolkit, another on job positing, and another saying no written policy existed), why it evidenced anything, and the meaning of documents. (*See, e.g.*, Spentzos Dep. 44:11-45:15 (“preferred” does not mean mandatory); Denham Dep. 73:2-75:5 (same–job postings do not indicate mandatory); B. Nguyen Dep. 476:1-477:5 (same–job postings and descriptions do not indicate mandatory).) In fact, one declarant even testified that he received an email that expressly told him that taking the course was voluntary, and the later directive from his supervisor was contrary to the voluntary policy he understood. (Denham Dep. 42:14-43:12.) Thus, even within an extremely limited subset of markets (only at most 6 markets in California), Plaintiffs admittedly received disparate messages, which allegedly caused them to subjectively believe that the APhA Course was mandatory. (*See also* Nikmanesh Dep. 65:7-67:15; Atencio Dep. 95:11-95:16; A. Nguyen Dep. 75:5-75:16.)

Plaintiffs admit their personal knowledge is limited to at most just six markets exclusively in California, which constitute about one percent of the roughly 400 markets in which Wal-Mart operates across the country. (*See, e.g.*, Atencio Dep. 96:22-98:5; Spentzos Dep. 52:2-62:2; *see* Yslas Decl., Exhs. A & B.) They also admit, before taking the APhA Course, they had no material communications with the Divisional Director(s) who had authority over them and no communications with any Divisional Directors outside their region (*See, e.g.*, Nikmanesh Dep. 48:7-48:9, 54:3-54:10.) None of the Plaintiffs knew the names of

1 a single Divisional Director outside of their region, let alone the geographic regions
 2 over which other directors had supervision, the reporting structures within those
 3 regions, or the policies, practices, or communications in those regions. (*See, e.g.,*
 4 *id.* at 51:13-51:16, 54:11-56:23; A. Nguyen Dep. 56:11-61:11.)

5 **2. Plaintiffs' Exhibits Do Not Even Tend to Suggest or** 6 **Evidence Any Mandatory Policy**

7 Some Plaintiffs/declarants testified they are aware of no document stating the
 8 APhA Course was mandatory (and none point to a document directly stating it was
 9 mandatory). (*See, e.g.,* Abuelhija Dep. 46:16-46:25; Yslas Decl., Exh. A, item 1.)
 10 Others imagine that job postings and the PAID Toolkit somehow establish a
 11 uniform policy that is applicable to existing pharmacists. They do not.

12 First, puzzlingly, Plaintiffs offer a handful of improperly authenticated job
 13 descriptions and postings for *prospective* pharmacists (including some postings for
 14 exempt positions), which varyingly describe immunization certification as either a
 15 “preferred” or “minimum” job qualification. (*See, e.g.,* Nikmanesh Decl., Ex. 6 &
 16 7.) Job postings for new pharmacists have nothing to do with job requirements for
 17 existing pharmacists. Further, as some Plaintiffs and declarants admit, the plain
 18 meaning of the word “preferred” is not “mandatory,” such that the job postings
 19 themselves did not suggest any uniform policy. (*See, e.g.,* Spentzos Dep. 45:12-
 20 45:15; Denham Dep. 73:2-75:5.) While some pharmacies in select locations may
 21 have made certification a preferred or minimum qualification for prospective
 22 pharmacists, those decisions were left to the discretion of individual Pharmacy
 23 Managers and Market Directors. (Rodriguez Decl. ¶¶ 11-13.) Plaintiffs have no
 24 idea of the background of the pharmacies identified in the job postings (some of
 25 which were outside of California) or the intent of such documents beyond merely
 26 posting the availability of a job. (*See, e.g.,* Atencio Dep. 66:14-67:17; Nikmanesh
 27 Dep. 140:8-141:14.) Some job postings have *no* mention of immunization
 28 certification (whether preferred or minimum). (Rodriguez Decl. ¶ 13.)

1 Second, to the extent that Plaintiffs point to the “PAID Toolkit” as
 2 “evidence” of some policy or practice by which the APhA Course was mandated,
 3 they have effectively conceded that such “evidence” does not support their motion.
 4 (*See, e.g.*, Nikmanesh 65:7-67:7 (“Q. Did the PAID toolkit specifically say that
 5 taking the immunization training course or becoming immunization-certified was
 6 mandatory? A. Not in those words.”); A. Nguyen Dep. 120:20-121:25.) The PAID
 7 Toolkit is an online resource for pharmacists that describes the mechanics and
 8 logistics of taking the APhA Course and implementing pharmacist-delivered
 9 immunizations in a particular pharmacy. (Piotrowski Decl. ¶¶ 21-22.) Nowhere in
 10 the PAID Toolkit is there anything suggesting that immunization certification is
 11 mandatory, nor was it the authors’ intent to convey that the APhA Course was
 12 required in any way. (*Id.*) Plaintiffs admit nothing in the PAID Toolkit says that
 13 the course is mandatory; they do not know who authored the toolkit or the intent
 14 was; and they had no relevant conversations with the authors. (*See, e.g.*,
 15 Nikmanesh Dep. 66:8-66:10, 67:4-67:7; A. Nguyen Dep. 121:19-121:25.)

16 3. Plaintiffs Offer Inadmissible Testimony Regarding “Facts” 17 Outside Their Personal Knowledge

18 The only “facts” that Plaintiffs attempt to put forth purportedly related to
 19 pharmacists outside the six markets they worked in is from one Plaintiff,
 20 Nikmanesh, who asks this Court to certify a national class based on patently
 21 inadmissible and patently unreliable evidence that is not only hearsay but
 22 inadmissible as lacking foundation, being irrelevant, and beyond her personal
 23 knowledge. (*See* Objections to Pls.’ Evidence, filed concurrently herewith.)

24 For example, in a strained attempt to create a nationwide case where none
 25 obviously exists, the Nikmanesh declaration includes blatantly inadmissible
 26 “statements” (they do not even rise to constituting such) regarding what other
 27 pharmacists, including some in other states, purportedly told Nikmanesh. (*See*
 28 Nikmanesh, sealed Ex. 11.) In fact, in the declaration itself, Nikmanesh admits that

1 she does not even have the names of those pharmacists; instead, she only has their
2 phone numbers. (*Id.* ¶ 27, sealed Ex. 11).

3 At deposition, Nikmanesh admitted that the phone numbers identified in
4 Exhibit 11 are merely those of Wal-Mart pharmacies (not the pharmacists' personal
5 phone numbers) and that all of the pharmacists she spoke to, with one possible
6 exception, were salaried and exempt (hence, the "S" next to the phone number).
7 (Nikmanesh Dep. 153:4-161:15). This type of concocted, unreliable, vague and
8 ultimately inadmissible testimony has no place in these proceedings. The
9 experiences of such exempt pharmacists have no bearing on this action, and
10 Plaintiffs' attempt to use such "evidence" underscores how little they know about
11 any policy or practice outside of California. Plaintiffs' case for nationwide
12 certification, built on such a weak foundation, crumbles under its own weight.

13 **III. CONDITIONAL CERTIFICATION REQUIRES PLAINTIFFS TO** 14 **SHOW A SINGLE COMMON POLICY OR PLAN**

15 Plaintiffs bear the burden of showing that potential opt-in class members are
16 "similarly situated" under Section 216(b) of the FLSA. *Adams v. Inter-Con Sec.*
17 *Sys., Inc.*, 242 F.R.D. 530, 535-36 (N.D. Cal. 2007). The Ninth Circuit generally
18 follows a two-step approach for making a collective-action determination. *Colson*
19 *v. Avnet, Inc.*, 687 F. Supp. 2d 914, 925 (D. Ariz. 2010). In the first step—
20 typically at the outset of the case—courts evaluate whether conditional certification
21 is warranted for facilitating notice to potential opt-ins. *See Sarviss v. Gen.*
22 *Dynamics Info. Tech., Inc.*, 663 F. Supp. 2d 883, 903 (C.D. Cal. 2009). If notice is
23 sought "after discovery is largely complete," courts apply a more rigorous analysis.
24 *Pfohl v. Farmers Ins. Group*, 2004 WL 554834, *2-3, 2004 U.S. Dist. LEXIS 6447,
25 *7-9 (C.D. Cal., Mar. 1, 2004). A more rigorous standard may and should be
26 applied where, as here, the case has been pending for some time (December 2014)
27 and no discovery has been taken. *See Sarviss*, 663 F. Supp. 2d at 904. Even if the
28 first-step test applies, as explained further below, that does not exempt Plaintiffs

1 from showing they and putative class members are similarly situated in terms of
 2 being subjected to a single common plan or policy that can be resolved in a single
 3 stroke. See *Id.* at 903, (“Lack of any evidence of similarity or even other potential
 4 class members precludes class certification”) (denying conditional certification
 5 because, “[a]side from his own declaration, Plaintiff has provided no additional
 6 evidence to support his claim that he is similarly situated ... and the allegations in
 7 his Complaint are vague enough that they could be considered ‘substantial’ only on
 8 a particularly generous reading.”); see *Trinh v. JP Morgan Chase & Co.*, 2008 WL
 9 1860161, at *3-4, 2008 U.S. Dist. LEXIS 33016, *10 (S.D. Cal., Apr. 22, 2008)
 10 (plaintiffs failed to meet burden of institution-wide single policy or practice where
 11 they offered evidence of same job description and training, and compensated in the
 12 same manner); *Wal-Mart Stores, Inc. v. Dukes*, 131 S. Ct. 2541, 2551 (2011)
 13 (common contention must be capable of class-wide resolution “*in one stroke.*”)

14 Plaintiffs acknowledge this test requires a “factual showing sufficient to
 15 demonstrate that they and potential plaintiffs together were victims of a **common**
 16 **policy or plan that violated the law.**” (Mot. 4:10-4:12 (emphasis added); Mot.
 17 3:14-3:21 (Plaintiffs must show that they and “the putative class members **were**
 18 **together the victims of a single decision, policy, or plan**”) (emphasis added)
 19 (citing, *inter alia*, *Sarviss*, 663 F. Supp. 2d at 903)); see also *Dukes*, 131 S. Ct. at
 20 2557 (reversing class certification where members of the class “‘held a multitude
 21 of different jobs, at different levels of Wal-Mart’s hierarchy, for variable lengths of
 22 time, in 3,400 stores, sprinkled across 50 states, with a kaleidoscope of supervisors
 23 (male and female), subject to a variety of regional policies that all differed [and
 24 had] little in common but their sex and this lawsuit’”) (emphasis added). In short,
 25 Plaintiffs “bear[] the burden of showing a nationwide policy or plan pursuant to
 26 which” all proposed plaintiffs were injured. *Vasquez v. Vitamin Shoppe Indus.*,
 27 2011 WL 2693712, at *3 (S.D.N.Y. July 11, 2011). Without such a showing, an
 28 FLSA plaintiff would essentially be entitled to conditional certification based

1 merely on allegations of shared job titles (or even a shared employer), which is
 2 simply not the rule. *See Sarviss*, 663 F. Supp. 2d at 904; *Trinh*, 2008 WL 1860161,
 3 at *3-4, 2008 U.S. Dist. LEXIS 33016, at *9.

4 Thus, *the test requires evidence of (i) an institution-wide unlawful policy or*
 5 *practice and (ii) similarities among potential opt-ins with respect to that policy or*
 6 *practice.* *Trinh*, 2008 WL 1860161, at *3; *see also Bishop v. Petro-Chemical*
 7 *Transp., LLC*, 582 F.Supp.2d 1290, 1296 (E.D. Cal. 2008) (lack of overtime
 8 similarly denied precluded conditional certification). Plaintiffs must proffer
 9 evidence “supported by affidavits which successfully engage a defendant’s
 10 affidavits to the contrary.” *Trinh*, 2008 WL 1860161, at *3 (denying certification
 11 where “Plaintiffs offer no real evidence, beyond their own *speculative* beliefs”).
 12 Plaintiffs’ isolated speculation of a nationwide practice is insufficient.

13 **IV. ARGUMENT**

14 Plaintiffs must prove not only (i) that all such time was compensable work
 15 time, but also (ii) that the failure to pay for such compensable time resulted in an
 16 underpayment of overtime or the minimum wage over the course of the week(s) a
 17 given employee took the self-study portion of the APhA Course. *See* 29 U.S.C. §§
 18 206(a), 207(a). Plaintiffs have failed to do so.

19 As amplified below, Plaintiffs proffer no evidence of what the Court
 20 recognized as involuntary (i.e., reduced hours or transfers). Instead, Plaintiff offer a
 21 shotgun approach—offering vague, largely inadmissible, and irrelevant “evidence”
 22 having nothing to do with “present working conditions.” Even if such “evidence”
 23 was relevant, it would be insufficient to certify a nationwide class because it relates
 24 to just six markets, exclusively in California, which constitute about one percent of
 25 the roughly 400 markets in which Wal-Mart operates across the country.

A. Plaintiffs’ “Evidence” Does Not Establish That The APhA Course Was Mandatory

1. Plaintiffs Fail To Show Evidence Of The Allegation That Enabled Them To Survive A Motion To Strike

Plaintiffs got past the pleading stage by alleging that they and putative class members were “given to understand or led to believe that [their] present working conditions or the continuance of [their] employment would be adversely affected by [non-participation]” in the APhA Course. (Order, p. 4 (citing 29 C.F.R. § 785.28).) Now they offer no such evidence -- proffering nothing more than a single, vague, oral “threat” of possibly reduced hours purportedly communicated to plaintiff Atencio (with no evidence of any threats against other named Plaintiffs, let alone any of the nationwide pharmacists they seek to represent). (Yslas Decl., Exh. B, item 1). This is insufficient, as it does not even remotely prove a “single” and “common policy” capable of being resolved across the proposed class in a “single stroke.”

2. Plaintiffs Have Not Identified Any Uniform Policy Suggesting The APhA Course Was Mandatory

Plaintiffs identify *zero* written policy documents suggesting, let alone establishing, the APhA Course was mandatory. When asked in deposition to identify written policy documents suggesting the APhA Course was mandatory, Plaintiffs offered varying responses, pointing alternately to: the PAID Toolkit and Training Module (Nikmanesh Dep. 65:7-67:15, 134:12-136:8); the PAID toolkit alone (Atencio Dep. 95:11-95:16); various job postings for prospective pharmacists (A. Nguyen Dep. 75:11-75:16 (describing her belief as to “indirect” policy); and even to nothing at all (A. Nguyen Dep. 75:5-75:10 (admitting that there is no “direct” policy); Spentzos Dep. 71:19-71:23 (admitting there is no written policy stating that the APhA Course is mandatory).) Nor could Plaintiffs identify any documents stating that the APhA Course is uniformly mandatory.

1 Unable to provide evidence of any written policy, Plaintiffs predictably pivot
 2 to alleging various types of “pressure” obviously subject to individualized inquiry.
 3 (*See* Pls.’ Mot. 7, n.10 (describing various purported “pressure tactics”).) They do
 4 so with no knowledge regarding how, when, or why the APhA Course was made
 5 available to anyone beyond their markets. (*See, e.g.,* Atencio Dep. 96:22-98:5;
 6 Spentzos Dep. 52:2-62:2.) Nor do Plaintiffs know what was communicated from
 7 Divisional Directors to Regional Directors or from Regional Directors to Market
 8 Directors. (*Id.*) What Plaintiffs offer is nothing more than their own, subjective,
 9 isolated experiences, supported by the declarations of five other pharmacists who,
 10 again, offer nothing more than their own, subjective, isolated experiences. (*Id.*)

11 Further, Plaintiffs’ widely varying “evidence” adds nothing to their
 12 allegations. At most, Plaintiffs claim that six (of more than 400) local Market
 13 Directors told a handful of pharmacists they needed to take the APhA Course. But
 14 this “evidence” does not establish that the APhA Course was involuntary or that it
 15 constituted compensable time even for the declarants themselves, let alone for the
 16 thousands of putative class members across the nation, and it is remarkably similar
 17 to the “evidence” offered in a case cited by Plaintiffs in which nationwide
 18 conditional certification was denied. *See Seever v. Carrols Corp.*, 528 F. Supp. 2d
 19 159, 167-168 (W.D.N.Y. 2007) (despite manager telling employee “daily” that she
 20 needed to take training, which included home study, and despite “pressure” to do
 21 so, employee was never told she would actually be fired if she refused, so claim did
 22 not rise to “involuntary” under 29 C.F.R. § 785.28).

23 For example, in her declaration, plaintiff Anna Nguyen testified that she took
 24 the APhA Course in February 2014. (A. Nguyen Decl. ¶¶ 5-6.) Nowhere in her
 25 declaration, though, does Ms. Nguyen state that, *before taking the course*, she was
 26 told that the course was mandatory, that she would be negatively affected if she
 27 chose not to take the course, or even that Wal-Mart wanted her to take the course.
 28 (*See generally id.*) Instead, Nguyen refers exclusively to communications about the

1 immunization program that she received after she had already taken the APhA
 2 Course. (*See id.* ¶¶ 15-20.) Those communications occurred between October
 3 2014 and January 2015—more than eight months after she had taken the course.
 4 (*Id.*; A. Nguyen Dep. 110:20-120:19; *see also* Nikmanesh Decl. ¶¶ 24-32
 5 (identifying communications purportedly received by Ms. Nikmanesh from January
 6 to November 2014, several months after taking APhA Course in December 2013).)

7 Further, it is clear that the communications by which Nguyen claims Wal-
 8 Mart “strongly encouraged its Pharmacists to administer immunizations” were
 9 directed to those pharmacists who had also already taken the course. (A. Nguyen
 10 Decl. ¶¶ 15-20, Exs. 2-4; A. Nguyen Dep. 110:20-120:19.) For instance, in the e-
 11 mail attached as Exhibit 4 to her declaration, Nguyen’s Market Director, MaryAnn
 12 Dabney, asked the e-mail recipients if they could do extra immunizations. (*Id.*, Ex.
 13 4.) In order to do so, the pharmacists to whom the e-mail was directed must
 14 necessarily have been doing immunizations already. In other words, Nguyen’s
 15 supervisors were, at most, encouraging those pharmacists who had already become
 16 immunizers to administer more immunizations. (*Id.*) This is no different than
 17 encouraging pharmacists to fill more prescriptions or encouraging associates to sell
 18 more product. It simply has nothing to do with “pressuring” those who had not
 19 taken the course.

20 **B. Plaintiffs Have Failed to Show They Were Similarly Situated With**
 21 **Respect To Any Institution-Wide Policy or Practice**

22 **1. The Course Was Communicated In Varying Manners**

23 Even if Plaintiffs’ “evidence” did suggest that Wal-Mart “pressured” them
 24 into taking the APhA Course, Plaintiffs’ motion papers make clear that they and
 25 their five additional declarants all received dissimilar and non-uniform
 26 communications, even within the limited markets in which they worked. (*See* Pl.’s
 27 Mem. P&A, n.20 (claiming that Nikmanesh was signed up for the course without
 28 her knowledge; A. Nguyen was told [at some indeterminate time] that it was not an

option; Spentzos was told that Pharmacy Managers [but not necessarily staff pharmacists] were expected to take the course; Atencio was told that participating pharmacists would be given “priority hours”; etc.).)

Plaintiffs’ allegations that they were individually “pressured” to take the APhA Course—without any threat of termination, reduced hours, or transfer (with the possible exception of Atencio)—is simply insufficient to meet their “similarly situated” burden for conditional certification, even if Plaintiffs sought nothing more than conditional certification for the six markets in California that their evidence concerns. (*See* Order, p.6.) Indeed, courts have time and again (including in cases involving Wal-Mart) held that such allegations are unsuitable for class treatment. *See e.g., Babineau v. Fed. Express Corp.*, 576 F.3d 1183 (11th Cir. 2009) (class treatment improper because “individualized issues” predominate where employees allege employer pressure to work off the clock); *Brown v. Fed. Express Corp.*, 249 F.R.D. 580, 586-587 (C.D. Cal. 2008) (class treatment improper where plaintiffs allege “pressure” to avoid breaks, as such “will require substantial individualized fact finding” and offers “no means of proving this on a classwide basis”); *Basco v. Wal-Mart Stores, Inc.*, 216 F. Supp. 2d 592 (E.D. La. 2002) (certification denied where alleged policy encouraging to miss breaks); *Brown v. Wal-Mart Stores, Inc.*, 2013 U.S. Dist. LEXIS 55930, *13 (N.D. Cal. Apr. 18, 2013) (dismissing class allegations of being “pressured, incentivized and discouraged”); *Brechler v. Qwest Communications Intl.*, 2009 WL 692329 at *3–4, 2009 U.S. Dist. LEXIS 24612 at *9 (D.Az. Mar. 17, 2009) (certification improper where no unified policy and plaintiffs “relie[d] on a subtler system of pressure and coercion that, ultimately, appears to have been backed or not by individual managers”).

Such disparate communications and alleged “pressure” affirmatively establishes that Plaintiffs are **not** similarly situated, let alone to thousands of class members they seek to represent (for whom they offer zero evidence tied to any uniform policy). *See Seever*, 528 F. Supp. 2d at 174. Even if accepted as true

(which they are not (*see* Dabney Decl. ¶¶ 4, 6-14; Fischer Decl. ¶¶ 4-10; Smith Decl. ¶¶ 4-8; Le Decl. ¶¶ 6-10)), the communications suggest nothing more than discrete, unilateral acts by a very small number of managers contradicting Wal-Mart's frequently repeated communications to the effect that the APhA Course was voluntary. *See Seever*, 528 F. Supp. 2d at 174 (holding such unilateral acts by a few managers insufficient to warrant nationwide conditional certification under FLSA for 350 Burger King stores); *see also Hinojas v. Home Depot, Inc.* 2006 WL 3712944, at *1 (D. Nev. 2006) (denying nationwide conditional certification where "Plaintiffs ask the Court to conclude that a national policy exists based on ***limited assertions pertaining to a few stores***" in Nevada but "***do not point to common policy or practice on a nationwide, or even statewide, basis***") (emphasis added). Plaintiffs admit that their knowledge of the APhA Course and its rollout is extremely limited, to the point of having no direct knowledge of any communications about the APhA Course outside of their limited geographical markets, and not even knowing the names of other Regional Directors or Divisional Directors. (*See, e.g.,* A. Nguyen Dep. 85:22-87:2; Nikmanesh Dep. 51:13-57:20.)

As explained in *Seever* and *Hinojas* (dealing with similarly large entities Burger King and Home Depot), nationwide conditional certification must be denied where, as here, there is no evidence of a "generalized, company-wide policy" and based on "incomprehensibly vague" declarations pertaining to a few locations, with no link a policy of unlawful conduct. *See also Dukes*, 131 S. Ct. at 2551 (Wal-Mart's decentralized practices varied by local supervisors, and plaintiffs' 120 declarations failed prove a "common mode" that "pervades the entire company"); *id.* at 2554-2557 ("The only corporate policy that the plaintiffs' evidence convincingly establishes is Wal-Mart's 'policy' of allowing discretion by local supervisors"); *MacGregor v. Farmers Ins. Exch.*, 2011 WL 2981466, at *9 (D.S.C., July 22, 2011) (citing *Dukes* in denying conditional certification based on

1 “decentralized and independent action by supervisors”); *Vasquez*, 2011 WL
2 2693712, at *3 (nationwide policy or plan which injured all plaintiffs required).

3 Moreover, Wal-Mart has submitted unrefuted evidence there was no uniform
4 communication that would have suggested the program was mandatory.
5 (Rodriguez Decl. ¶ 9; Piotrowski Decl. ¶¶ 6-7, 22, 27; Moore Decl. ¶¶ 5, 10, 12;
6 Sasse Decl. ¶¶ 9, 11, 13-15; Patel Decl. ¶ 6, 8, 10-12; Lewis Decl. ¶¶ 5, 7, 10-11;
7 Almeida Decl. ¶¶ 4, 6, 8-10; Jamison Decl. ¶¶ 6-10; Andrews Decl. ¶¶ 5, 8-11;
8 Kader Decl. ¶¶ 4-7; Desai Decl. ¶¶ 4-7; Bhatt Decl. ¶¶ 6, 9-13; Dabney Decl. ¶¶ 4,
9 6-14; Fischer Decl. ¶¶ 4-10; Smith Decl. ¶¶ 4-8; Le Decl. ¶¶ 6-10.).
10 Communications were left to discretion of directors all the way down to the market
11 level. (*See, e.g.*, Piotrowski Decl. ¶ 24; Sasse Decl. ¶ 12; Patel Decl. ¶ 9; Lewis
12 Decl. ¶ 9; Almeida Decl. ¶ 7.) Such communications cannot form an institution-
13 wide uniform policy required for a collective action.² *See Trinh*, 2008 WL
14 1860161 at *3 (certification fails where plaintiffs fail to “successfully engage a
15 defendant’s affidavits to the contrary”).

16 **2. Pharmacists Have Had Varying Experiences**

17 Even if Plaintiffs’ evidence suggested that they were similarly situated to one
18 another (which it does not), Plaintiffs have offered *zero evidence* to establish that
19 they were similarly situated to the thousands of other non-exempt pharmacists
20 across the nation with respect to any communications regarding the APhA Course.
21 All of the Plaintiffs worked *exclusively in small portions of California*, and their
22 “evidence” of “pressure” is limited to purported communications from supervisors

23
24 ² Wal-Mart’s evidence regarding disparate modes of nationwide communication
25 distinguishes this case from *Courtright v. Bd. of County Comm’rs*, 2009 U.S. Dist.
26 LEXIS 33942 (W.D. Okla., Apr. 21, 2009) – which involved 38 class members in a
27 small county (a far cry from attempting to certify a nationwide class of several
28 thousand pharmacists who worked in 4,000 pharmacies in 400 markets across 50
states). Unlike here, plaintiff submitted discovery materials as “support for the
class-wide wage practices described in his affidavit.” *Id.*

1 who had limited geographical authority. *See Seever*, 528 F. Supp. 2d at 174;
 2 *Hinojas v. Home Depot, Inc.* 2006 WL 3712944, at *1. In fact, those supervisors
 3 had authority over just 6 of the roughly 30 markets in California and zero authority
 4 over the rest of the 400 markets outside of California. (Rodriguez Decl. ¶ 4.)

5 Additionally, the untrustworthy, rank hearsay of what Nikmanesh “heard”
 6 from other pharmacists in other states (*see* Nikmanesh Decl. ¶¶ 26-29), is
 7 unsubstantiated, inadmissible, and irrelevant. Among other things, there is no
 8 indication that any of the non-California pharmacists to whom Plaintiffs allegedly
 9 spoke were non-exempt. Thus, their subjective belief (based on unidentified
 10 communications from unidentified Wal-Mart personnel) is irrelevant.

11 Similarly irrelevant is Plaintiffs’ “evidence” of job postings or job
 12 descriptions for prospective (and, in some cases, exempt) pharmacists that listed
 13 immunization as a “preferred” qualification. Such pharmacists are not putative
 14 class members, and, in any event, the job postings, which are left to the discretion
 15 of individual managers, reflect disparate communications. (*Compare, e.g.*,
 16 Nikmanesh Decl., Ex. 7, Bates # P000128 (listing “current immunization
 17 certification” under “preferred qualifications” for prospective Pharmacy Manager
 18 position in unidentified geographical region); *with id.*, Ex. 8, Bates # P000114
 19 (listing “APhA immunization certified” under “Minimum Qualifications” for part-
 20 time staff-pharmacist position in Massachusetts).) Plaintiffs even admit that
 21 “preferred” does not mean mandatory. (*See, e.g.*, Spentzos Dep. 44:11-45:15.)

22 Although it is Plaintiffs’ burden, Wal-Mart has submitted evidence that
 23 individuals in different states learned about the APhA Course in different manners
 24 and took the course (or chose not to take the course) for a variety of reasons. (*See,*
 25 *e.g.*, Moore Decl. ¶¶ 7-9.) Pharmacies across the nation differ fundamentally from
 26 pharmacies in California, where even full-time pharmacists are necessarily
 27 considered non-exempt employees. (Rodriguez Decl. ¶¶ 6-7.) By contrast, non-
 28 exempt pharmacists in other states can elect the non-exempt designation for a

1 variety of reasons, often because they have unique circumstances. (*Id.*) Plaintiffs
 2 offer no evidence regarding the course in other states and fail to explain how the
 3 APhA Course was uniformly mandatory when large numbers of pharmacists have
 4 not taken the course and suffered no adverse consequences.

5 **C. The APhA Course Is Not Otherwise Compensable Time**

6 The Court noted that, in addition to the question of voluntariness, the APhA
 7 Course may have been compensable if it were “directly related” to Plaintiffs’
 8 “*existing* roles” and did not “prepare [them] for advancement.” (Docket No. 42, p.
 9 4 (emphasis in original) (citing 29 C.F.R. § 785.27(c)).) Plaintiffs offer no
 10 evidence that the APhA Course was related to their jobs as they existed prior to
 11 taking the course. Instead, Plaintiffs contend the contrary—that pharmacists who
 12 took the course advanced in Wal-Mart’s eyes, while those who did not were told
 13 they would be left behind. (*See, e.g.,* Atencio Dec. ¶ 12.) Plaintiffs cannot have it
 14 both ways: either (i) the APhA Course had no effect on employment (meaning that
 15 it was voluntary); or (ii) it prepared Plaintiffs for advancement to a position
 16 different from their pre-Course jobs (which did not allow pharmacists to
 17 immunize). Either way, the self-study did not involve compensable hours under 29
 18 C.F.R. § 785.27. *See Price v. Tampa Elec. Co.*, 806 F.2d 1551, 1552 (11th Cir.
 19 1987) (not taking training course resulted in same position, responsibilities,
 20 benefits; “upgrade” of position insufficient to prove directly related).

21 Further, even if the APhA Course were related to Plaintiffs’ existing jobs, the
 22 course would still not be compensable under 29 C.F.R. § 785.31 because it is
 23 established for the benefit of the employees. *See* FLSA2009-1, 2009 DOLWH
 24 LEXIS 1, *1-2 (Dept. of Labor, Jan. 7, 2009) (§ 785.31 applies not only to college-
 25 style courses but also to ***continuing-education*** classes, even when such classes are
 26 required to maintain certification that is not only related but actually necessary to an
 27 employee’s job); *see also Price*, 806 F.2d at 1552. Here, the situation is even more
 28 clear cut than the situation described in the DOL Opinion Letter:

- 1 • Wal-Mart has allowed (but not required) its pharmacists to deliver
- 2 immunizations (Piotrowsi Decl. ¶ 7);
- 3 • To deliver immunizations, pharmacists are required by various state
- 4 laws to obtain certification (*see, e.g.*, Cal. Bus. & Prof. Code §
- 5 4052.8);
- 6 • To assist its pharmacists in obtaining certification, Wal-Mart offers to
- 7 pay for the APhA Course (Piotrowsi Decl. ¶ 8);
- 8 • The course provides continuing-education credit to state-law
- 9 requirements (*id.* ¶ 9; *see also* Nikmanesh Dep. 113:22-116:11;
- 10 Nguyen Dep. 78:15-80:15);
- 11 • The APhA Course corresponds to courses offered at bona fide
- 12 institutions of learning (Piotrowsi Decl. ¶ 15);
- 13 • Pharmacists do not perform any work during the self-study portion of
- 14 the APhA Course (*id.* ¶ 9.);
- 15 • Pharmacists may attend other courses that meet the APhA certification
- 16 standards and applicable state-law requirements (*id.* ¶ 13); and
- 17 • The APhA Course is voluntary (*see* Section II(D), *supra*).

18 **D. Alleged Non-Payment For APhA Course Did Not Result In**

19 **Uniform Underpayment Of Overtime Or Minimum Wages**

20 The alleged failure to pay for the self-study of the APhA Course, even if

21 compensable, is not unlawful under the FLSA *unless it resulted in underpayment*

22 *of overtime or weekly minimum wages*. Plaintiffs have provided no such evidence.

23 The FLSA requires that, *for any workweek*, an employee be paid at least

24 minimum wage for all hours worked and 1.5 times the employee's regular rate for

25 any hours worked in excess of 40 per week. 29 U.S.C. §§ 206(a), 207(a). This

26 permits weekly *averaging* and does not require that hours be assessed on an hour-

27 by-hour basis. *See, e.g., Balasanyan v. Nordstrom, Inc.*, 913 F. Supp. 2d 1001,

28 1008-09 (S.D. Cal. 2012) (collecting cases). Even if an employer does not

1 compensate an employee for each hour worked, it has not violated the FLSA so
2 long as it has compensated for the total hours worked in a week:

3 [T]he workweek as a whole, not each individual hour within the work
4 week, determines an employee's "wages" for purposes of determining
5 FLSA violations. Thus, an employer's failure to compensate an
6 employee for any particular hours worked does not necessarily violate
7 the minimum wage provision of the FLSA. If the total wage paid to
8 an employee in any given workweek divided by the total hours worked
9 that week equals or exceeds the applicable minimum wage, there is no
10 FLSA violation.

11 *Sullivan v. Riviera Holdings Corp.*, 2014 U.S. Dist. LEXIS 90380, *6 (D. Nev.,
12 June 30, 2014) (internal citations omitted); *see also Adair v. City of Kirkland*, 185
13 F.3d 1055, 1063 (9th Cir. 1999) ("The district court properly rejected any minimum
14 wage claim the officers might have brought by finding that their salary, when
15 averaged across their total time worked, still paid them above minimum wage.").

16 For example, an employee might have two compensable job duties—Duty A
17 (e.g., regular pharmacy duties) and Duty B (self-study of APhA Course)—and the
18 employer might choose to pay \$30 per hour for Duty A while paying \$0 per hour
19 for Duty B. In a given week, if the employee works 10 hours performing Duty A
20 and 10 hours performing Duty B, he/she will have been paid \$300. This is lawful
21 because the employee has not worked any overtime, and he/she has earned more
22 than the minimum wage for the 20 hours worked.³ *Adair*, 185 F.3d at 1063;
23 *Balasanyan*, 913 F. Supp. 2d at 1008-09; *Sullivan*, 2014 U.S. Dist. LEXIS 90380,
24 *6; *see also U.S. v. Klinghoffer Bros. Realty Corp.*, 285 F.2d 487, 494 (1961) (29
25 U.S.C. § 206(a) "is directed at providing a minimum living standard, and can be
26 satisfied so long as the weekly wage is sufficient to provide that minimum.")

27 Here, Plaintiffs have submitted no evidence they are similarly situated to
28 putative class members regarding underpayment of overtime or minimum wages.

³ The current federal minimum wage is \$7.25 per hour. 29 U.S.C. § 206(a)(1)(c).
Multiplying \$7.25 by 20 hours worked equals \$145.00, which is less than the \$200
earned by the employee in this example.

1 Only a handful of the Plaintiffs/declarants attempt to identify the specific week in
 2 which they took the self-study portion of the APhA Course, and they assume the
 3 self-study was exactly equal to the number of overtime hours they worked (even if
 4 they failed to identify the week itself). (*See, e.g.*, Spentzos Decl., ¶ 5 (course taken
 5 “in or about March 2014”; estimating “approximately 20 hours to complete the
 6 home study and test portions”; and “worked approximately 20 hours of overtime”).)

7 This is not enough for conditional certification of a nationwide FLSA class,
 8 particularly where Wal-Mart has submitted evidence that many of its non-exempt
 9 pharmacists, at least outside of California, are part-time employees, who frequently
 10 work much less than 40 hours per week, with some working as little as one day per
 11 month. (Rodriguez Decl. ¶¶ 5-7; Sasse Decl. ¶¶ 6-7.) Plaintiffs admitted this is
 12 true even among certain California employees. (*See, e.g.*, Atencio Dep. 69:9-70:23;
 13 Abuelhija Dep. 16:1-16:19 (typical schedule is two days per week).) Indeed,
 14 declarant Abuelhija typically worked only on weekends and admitted in her
 15 deposition that she has no reason to believe that she worked any overtime during
 16 the week in which she took the self-study portion of the exam. (Abuelhija Dep.
 17 39:6-39:20; *see also* Rodriguez Decl. ¶¶ 14-17, Ex. A.)

18 Additionally, Wal-Mart pharmacists typically earn well in excess of \$30 per
 19 hour (Rodriguez Decl. ¶ 5; *see also* Atencio Dep. 51:21-52:1 (estimating “high 60s
 20 or low 70” dollars per hour)), so, even if Wal-Mart failed to pay for a handful of
 21 hours, the total wages for the week would frequently average out to more than
 22 minimum wage. Plaintiffs have submitted no evidence of any situation in which a
 23 pharmacist purportedly earned less than the minimum wage when averaged across
 24 the week in which the self-study of the APhA Course was taken.

25 **E. Plaintiffs Notice is Overbroad and Otherwise Inappropriate**

26 Plaintiffs’ motion should be denied, or, alternatively, as in the concurrently
 27 filed objection to Plaintiffs’ proposed class notice, the notice should be revised,
 28

1 including limiting it to at most 6 markets in California and from June 2013 to
2 present (and regarding a Wal-Mart sponsored course only).

3 **V. CONCLUSION**

4 Plaintiffs' motion for conditional certification should be denied.

5
6 Dated: July 20, 2015

NORTON ROSE FULBRIGHT US LLP

7
8 By /s/ John Yslas
9 JOHN YSLAS
10 Attorneys for Defendants
11 WAL-MART STORES, INC. and
12 WAL-MART ASSOCIATES, INC.
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PROOF OF SERVICE

I, Diana Cardenas, declare:

I am a citizen of the United States and employed in Los Angeles County, California. I am over the age of eighteen years and not a party to the within-entitled action. My business address is 555 South Flower Street, Forty-First Floor, Los Angeles, California 90071.

On July 20, 2015, I electronically filed the attached document(s):

OPPOSITION OF DEFENDANT WAL-MART STORES, INC. AND WAL-MART ASSOCIATES, INC. TO PLAINTIFFS' MOTION FOR CONDITIONAL CERTIFICATION UNDER FLSA

with the Clerk of the court using the CM/ECF system which will then send a notification of such filing to the following:

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I declare that I am employed in the office of a member of the bar of this court at whose direction the service was made.

Executed on July 20, 2015, at Los Angeles, California.

/s/ Diana Cardenas
Diana Cardenas